

# Save on your energy costs and help save the environment

With the Victorian Energy Upgrades (VEU) program, you can access discounted energy-efficient products and save on your energy bills.

The VEU is a voluntary Victorian government initiative that provides incentives for Victorians to make energy-efficient improvements to their homes and businesses. This helps cut power bills and reduce greenhouse gas emissions.

Since 2009, the program has supported over 1.8 million Victorian households and 100,000 businesses to upgrade their appliances and equipment.

## Eligibility

Every Victorian household and business can take part in the program and access discounted energy-efficient products and services.

**Your participation is voluntary.**

## Save on your energy bills through the VEU

	HOUSEHOLDS	BUSINESSES
Current savings per year	Depending on the upgrade/s, the average household can save between \$120 and \$1,100 a year on energy costs.	Depending on the size of your business and the upgrade/s, you can save between \$500 and \$74,000 a year.





## Participating in the program is easy

- Step 1.** Look at the available products.
- Step 2.** Choose the products you wish to install to reduce your energy costs.
- Step 3.** Engage an accredited provider. You need to work with an accredited provider that is authorised to install VEU energy-efficient products. Accredited providers are also responsible for organising a discount or rebate for any products you choose to install. They will tell you:
  - what products you can use
  - who can install the products you choose.

## To find an available product or accredited provider

Go to [www.victorianenergyupgrades.vic.gov.au](http://www.victorianenergyupgrades.vic.gov.au)  
Call the VEU helpdesk on (03) 9032 1310

## Products you can install

	HOUSEHOLDS	BUSINESSES
<b>Lighting</b> 		<ul style="list-style-type: none"> <li>• Lighting</li> <li>• Commercial/industrial lighting</li> <li>• Outdoor lighting</li> <li>• Street lighting</li> </ul>
<b>Water efficiency and hot water</b> 	<ul style="list-style-type: none"> <li>• Hot water systems</li> <li>• Shower heads</li> <li>• Pool pumps</li> </ul>	<ul style="list-style-type: none"> <li>• Hot water systems</li> <li>• Shower heads</li> <li>• Pool pumps</li> <li>• Pre-rinse spray valves</li> </ul>
<b>Heating and cooling, and building shell upgrades</b> 	<ul style="list-style-type: none"> <li>• Heating and cooling</li> <li>• Glazing</li> <li>• Weather sealing</li> </ul>	<ul style="list-style-type: none"> <li>• Heating and cooling</li> <li>• Gas efficiency</li> </ul>
<b>Other</b> 	<ul style="list-style-type: none"> <li>• In-home displays</li> </ul>	<ul style="list-style-type: none"> <li>• Measured energy savings for commercial and industrial sites under the M&amp;V method</li> <li>• Motors</li> </ul>

## How the VEU benefits all Victorians

Victorian Energy Upgrades reduce emissions and lower energy prices for all Victorians.

### Reducing energy bills

Energy-efficient products installed under the VEU program reduce energy demand and the need to build new energy infrastructure. This, in turn, lowers energy prices for everyone by more than the cost of the program.

While those that undertake upgrades through the program will save more, even those who do not participate will save on their bills. Average households are estimated to save \$150 over the next 10 years.

### Reducing greenhouse gas emissions

Under new emission reduction targets, the VEU will lock in 28 million tonnes of greenhouse gas emissions savings for Victoria between 2022 and 2025. That's equivalent to taking more than 8.5 million cars off the road a year.

## VEECs and how the program works

Victorian households and businesses access discounts through accredited providers who operate across the state. When providing or installing discounted energy-saving products and services, accredited providers generate Victorian Energy Efficiency Certificates (VEECs).

Each certificate represents one tonne of greenhouse gas that has been prevented from entering our atmosphere. The incentive or discount you receive varies depending on the upgrade and certificate price.

### Find out more

[www.victorianenergyupgrades.vic.gov.au](http://www.victorianenergyupgrades.vic.gov.au)

Call the VEU helpdesk on **(03) 9032 1310**

You can write to us at:

Victorian Energy Upgrades Program  
 c/o Department of Environment, Land, Water and Planning  
 PO Box 5000, Melbourne VIC 8002

**Deaf, hearing or speech impaired?**

Please contact the National Relay Service on 133 677 or [www.relayservice.gov.au](http://www.relayservice.gov.au)