

Victorian Energy Upgrades for households

Supporting Victorian households to make the switch to efficient electric alternatives



The Victorian Energy Upgrades (VEU) program has helped more than 2.2 million Victorian households save energy.

About the VEU program

The VEU program helps Victorians upgrade their homes with energy-efficient products and services by offering discounts and rebates.

By supporting Victorians to make the switch to efficient electric alternatives, we're helping cut their energy bills, reduce their energy use, and lower greenhouse gas emissions.



Reverse-cycle air conditioner discounts

Households can claim a **discount of up to \$1,000** and save around \$150 in operating costs annually* when they install or replace an existing gas heater with an efficient reverse cycle air conditioner.

Households can claim a **discount of between \$2,000-\$3,500** and save \$150-\$600 annually* when removing and replacing a ducted gas heater with an efficient reverse cycle air conditioner.



Hot water discounts

Households can claim a **discount of between \$490-\$840** and save \$100-200 in operating costs annually* when they install or replace an existing hot water heater with a heat pump water heater.



View the full list of
discounts and rebates

*Figures are indicative. The final discount will depend on several factors. Visit the [products page](https://energy.vic.gov.au/victorian-energy-upgrades/products)¹ on our website for more information.



How do I receive a discount or rebate?

Option 1: Accredited Provider installation

1. Choose upgrades eligible for a discount¹ under the Victorian Energy Upgrades program.
2. Find a VEU Accredited Provider² to complete the installation of an approved product.
3. The VEU Accredited Provider provides an upfront discount or provides a rebate to you.

Option 2: Choose your own installer

1. Choose upgrades eligible for a discount¹ under the Victorian Energy Upgrades program.
2. Engage a qualified tradesperson who works with a program Accredited Provider² to process completed paperwork and facilitate a discount or rebate.
3. Choose an eligible product. Your qualified tradesperson then:
 - a. provides a quote including the discount or rebate.
 - b. completes the installation of a VEU-approved product.
 - c. returns completed forms to the Accredited Provider to process the discount.

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Questions?

For more information, please visit our [website³](http://www.deeca.vic.gov.au) or contact the Victorian Energy Upgrades team:

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1 energy.vic.gov.au/victorian-energy-upgrades/products
2 veu-registry.vic.gov.au/Public/Participants2.aspx
3 energy.vic.gov.au/victorian-energy-upgrades